



MAXLINEAR



*Connecting the World*

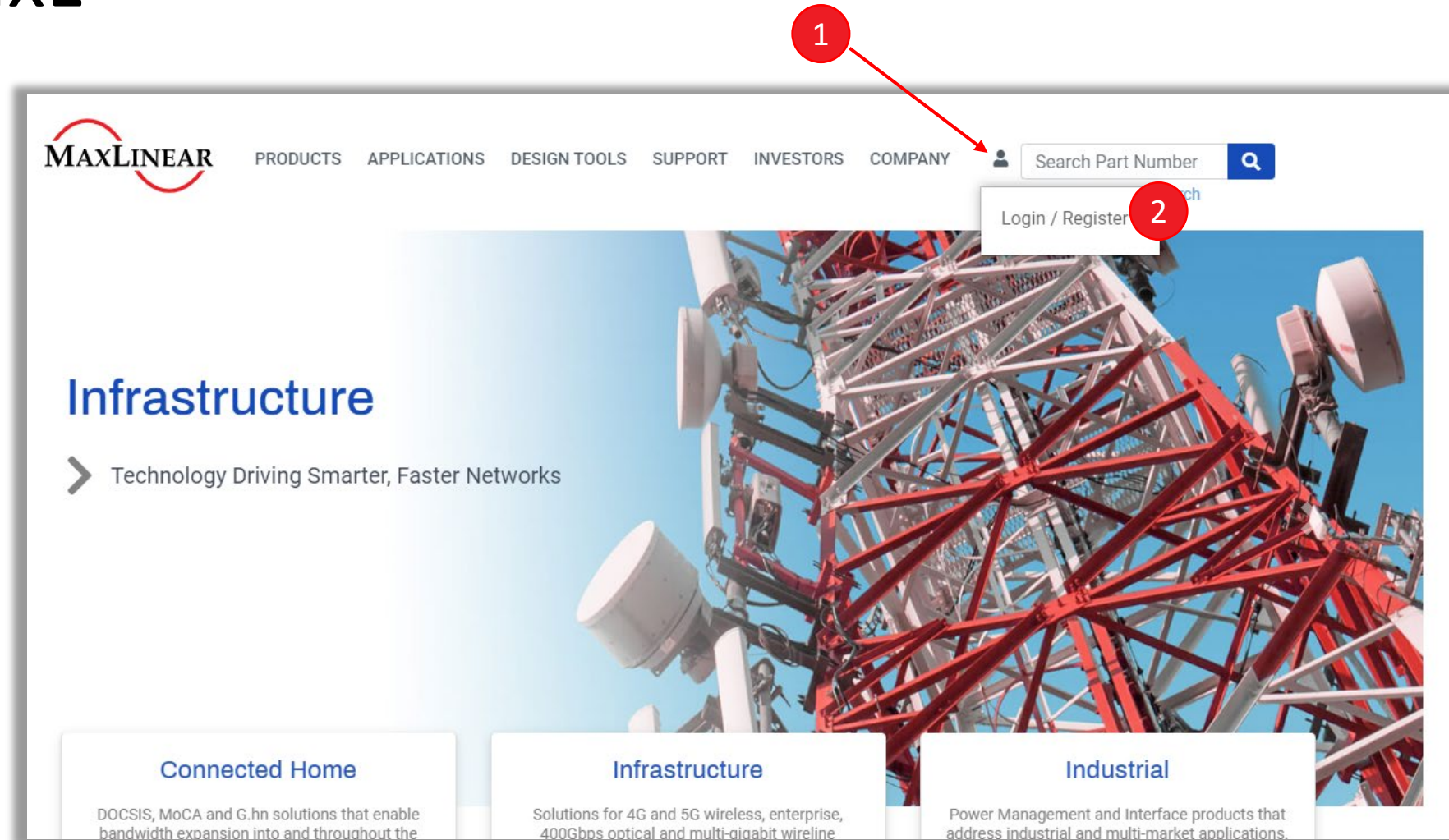
# How to Create a myMxL Account

April 2021

ENVISIONING • EMPOWERING • EXCELLING

# Access to myMxL

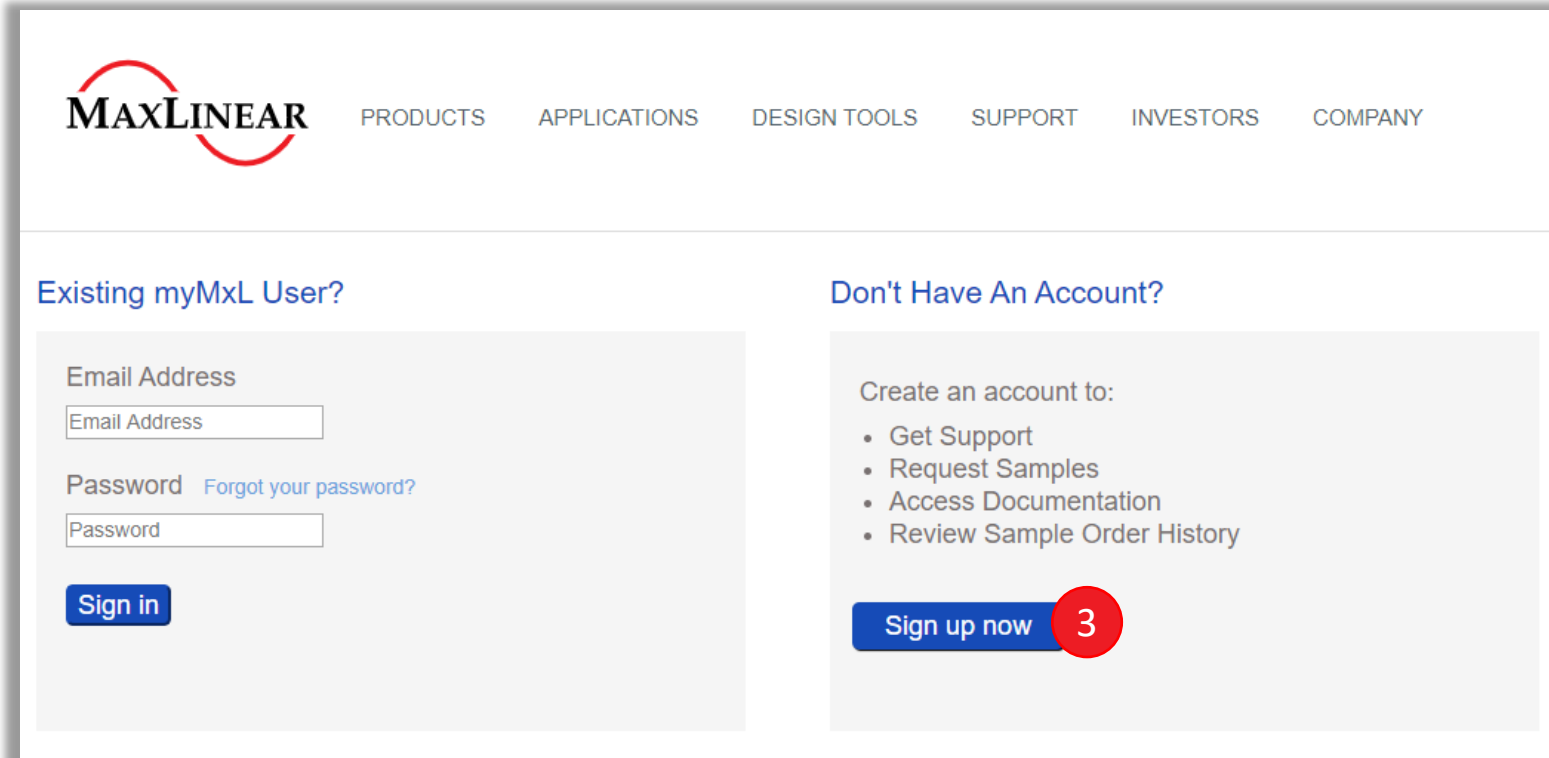
- 1) Click the person icon
- 2) Click Login / Register



# Register for a myMxL Account

## 3) Click “Sign up now”

- › Click “Login”, if you’ve accessed your myMxL account since Jan 7, 2020



The screenshot shows the MaxLinear website's user interface. At the top, the MaxLinear logo is on the left, and navigation links for PRODUCTS, APPLICATIONS, DESIGN TOOLS, SUPPORT, INVESTORS, and COMPANY are on the right. Below the navigation bar, there are two main sections: "Existing myMxL User?" and "Don't Have An Account?".

The "Existing myMxL User?" section contains a form with two input fields: "Email Address" and "Password". A "Forgot your password?" link is next to the password field. A blue "Sign in" button is at the bottom of this form.

The "Don't Have An Account?" section contains a heading "Create an account to:" followed by a list of benefits: "Get Support", "Request Samples", "Access Documentation", and "Review Sample Order History". A blue "Sign up now" button is at the bottom of this section, with a red circle containing the number "3" overlaid on it.

# Register for a myMxL Account

- 4) Enter your email address
- 5) Click "Send verification code"
- 6) Check your email and look for an email from Microsoft on Behalf of MaxLinear Inc.
- 7) Copy the code

MAXLINEAR PRODUCTS APP

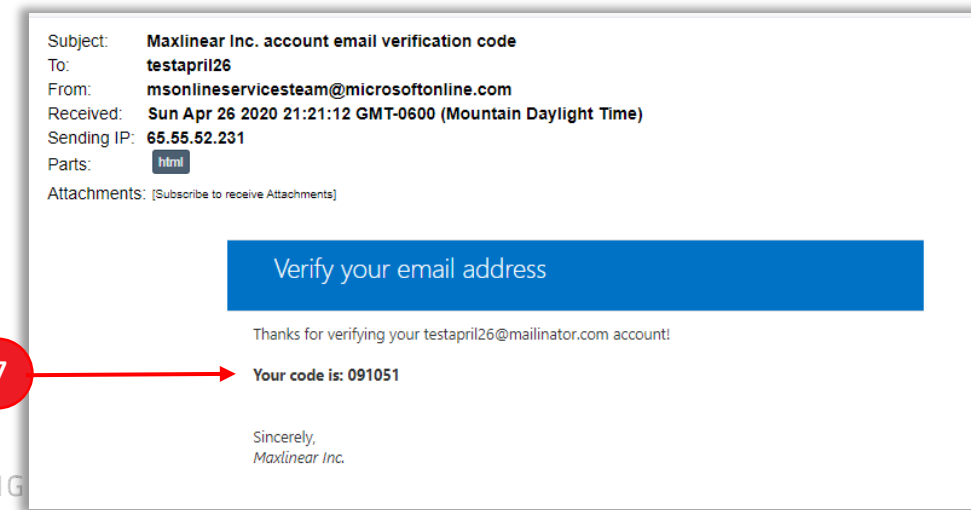
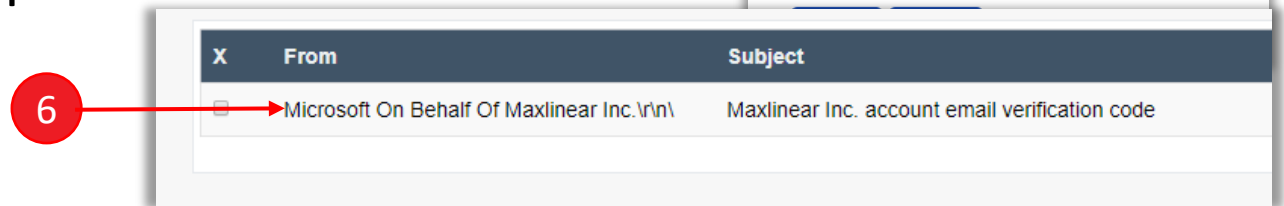
Email Address  
Please enter a valid email address.

Email Address

Send verification code

New Password  
New Password

Confirm New Password  
Confirm New Password



# Registration *continued*

- 8) Enter the code
- 9) Click “Verify Code”
- 10) Type in a password of your choice
- 11) Confirm Password
- 12) Click “Create”
- 13) If you see this error, then you already have an account. Please go back to step 3 and click “Forgot password” on the Sign in side.
- 14) If you see this error, then you have chosen an invalid password

The screenshot shows the registration form with the following elements and callouts:

- 8**: Points to the "Verification code" input field.
- 9**: Points to the "Verify code" button.
- 10**: Points to the "New Password" input field.
- 11**: Points to the "Confirm New Password" input field.
- 12**: Points to the "Create" button.

Other visible elements include the MaxLinear logo, navigation links (PRODUCTS, APPLICATIONS, DESIGN TOOLS, SUP), and the "Email Address" field containing "testapril26@mailinator.com".

The screenshot shows the registration form with an error message:

**13** A user with the specified ID already exists. Please choose a different one.

Other visible elements include the MaxLinear logo, navigation links (PRODUCTS, APPLICATIONS, [), and the "Email Address" field containing "DEBBIEB6194@GMAIL.CC".

# Registration *continued*

14) If you see this error, then you have chosen an invalid password.

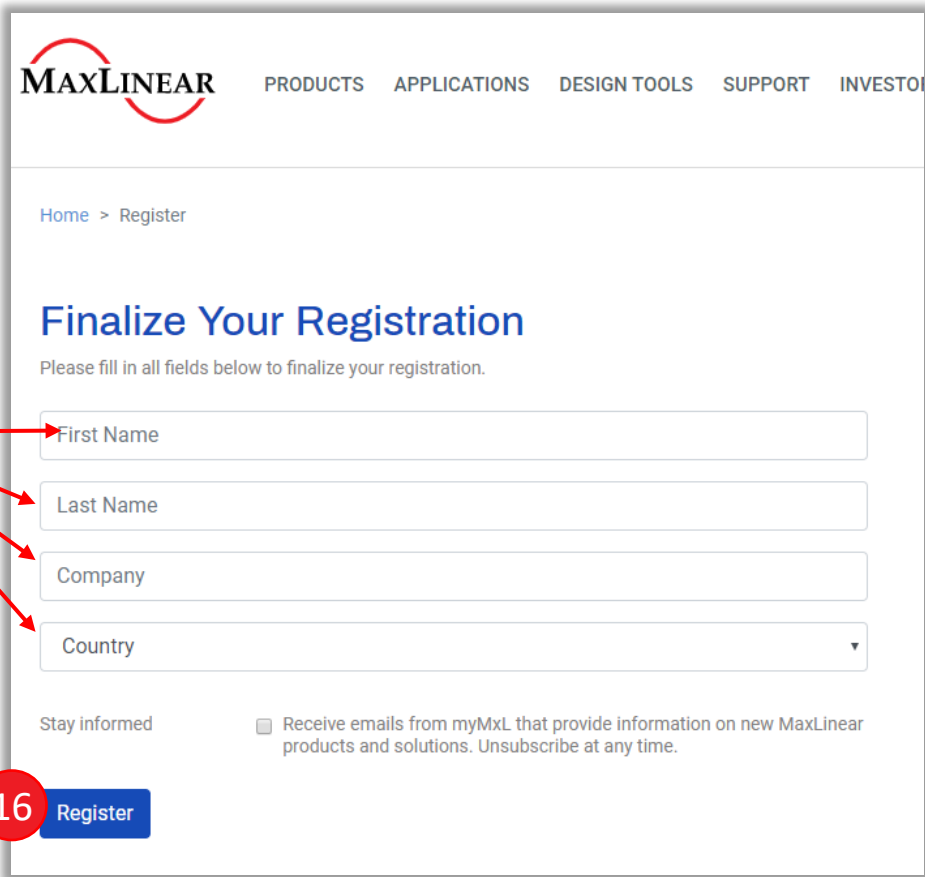
- › Your password must meet the criteria listed here

The screenshot shows the MaxLinear registration page. At the top, the MaxLinear logo is on the left, and navigation links for 'PRODUCTS', 'APPLICATIONS', and 'DESIGN TOOLS' are on the right. A red error banner at the top of the form area contains the message: '14 One or more fields are filled out incorrectly. Please check your entries and try again.' Below this, the 'Email Address' section has a text input field containing 'testing123gb@mailinator.cc' and a blue 'Change e-mail' button. The 'New Password' section includes a list of requirements: 'The password must have at least 2 of the following: - a lowercase letter, - an uppercase letter, - a digit, - a symbol'. Below the list is a password input field with masked characters. The 'Confirm New Password' section has identical requirements and a second masked password input field. At the bottom of the form are 'Create' and 'Cancel' buttons.

# Registration *continued*

15) Finalize your registration by entering your name, Company, Country (and State, if required)

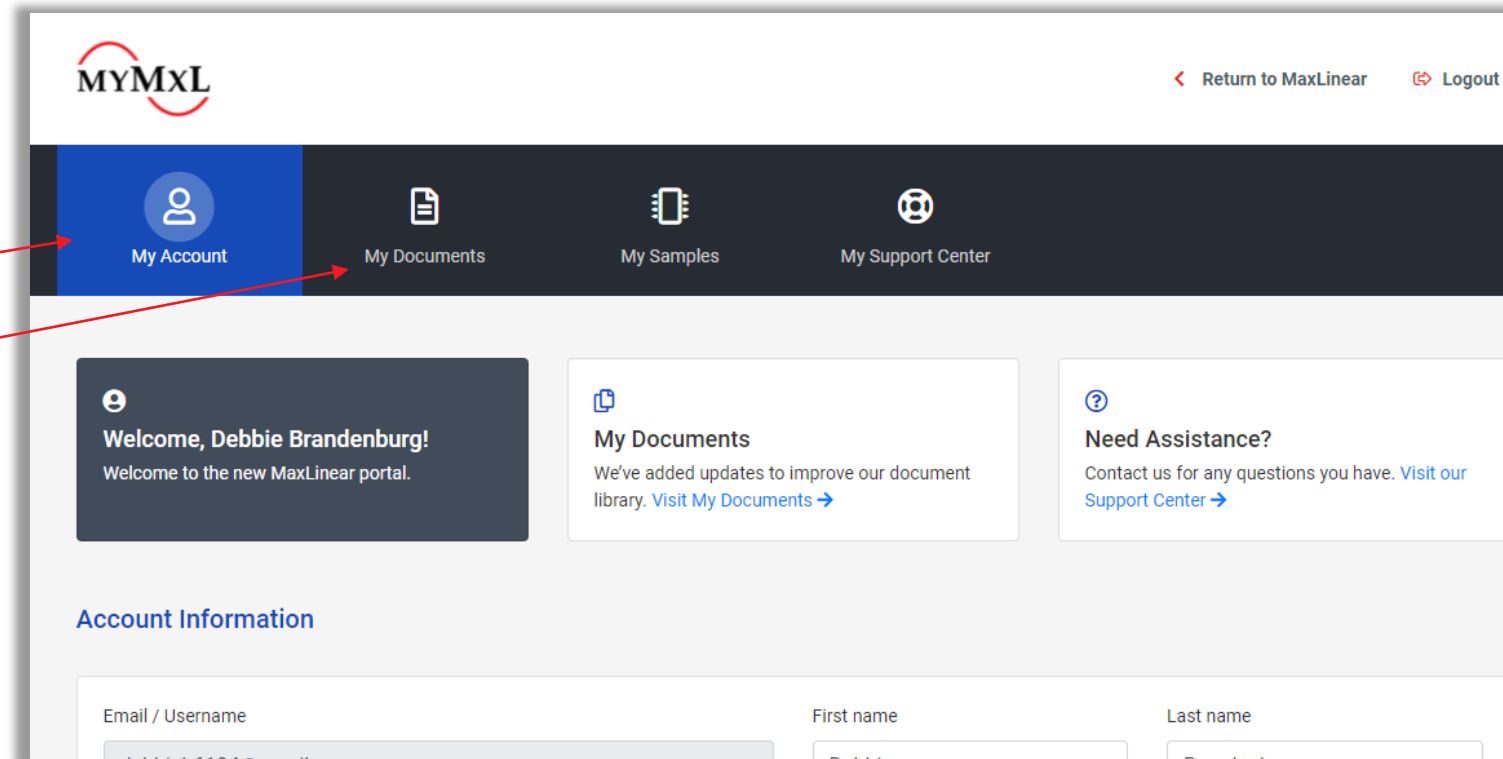
16) Click “Register”



The screenshot shows the MaxLinear website's registration page. At the top, the MaxLinear logo is on the left, and navigation links for PRODUCTS, APPLICATIONS, DESIGN TOOLS, SUPPORT, and INVESTOR are on the right. Below the navigation, the breadcrumb "Home > Register" is visible. The main heading is "Finalize Your Registration" in blue, followed by the instruction "Please fill in all fields below to finalize your registration." The form contains four input fields: "First Name", "Last Name", "Company", and "Country" (a dropdown menu). Below the form, there is a "Stay informed" section with a checkbox and the text "Receive emails from myMxL that provide information on new MaxLinear products and solutions. Unsubscribe at any time." At the bottom of the form is a blue "Register" button. Red annotations include a circle with the number "15" and four arrows pointing to the First Name, Last Name, Company, and Country fields, and another circle with the number "16" pointing to the Register button.

# myMxL

- Once Logged In you will see your My Account page
- My Documents
  - › Access Secured Documents
- My Samples
  - › See status of samples requests made via maxlinear.com
- My Support
  - › You can enter customer, quality or technical support questions





# Troubleshooting

- If you clicked on Sign-in, entered your email and password and see this message...

- › go back to step 3 and click “Sign up now” to re-register

We upgraded our system on Jan. 7, 2020.  
So all users are required to re-register.

The screenshot shows the MaxLinear website's login interface. At the top, the MaxLinear logo is on the left, and navigation links for PRODUCTS, APPLICATIONS, DESIGN TOOLS, SUPPORT, INVESTORS, and COMPANY are on the right. Below the navigation, there are two main sections: 'Existing myMxL User?' and 'Don't Have An Account?'. The 'Existing myMxL User?' section contains an 'Email Address' input field, a 'Password' input field, a 'Forgot your password?' link, and a blue 'Sign in' button. A red arrow points from the text 'see this message...' to the 'Sign in' button.

This screenshot shows the same MaxLinear login page as above, but with an error message. A green horizontal bar highlights the text 'We can't seem to find your account' in the 'Existing myMxL User?' section. The 'Email Address' field now contains 'myexartest@exar.com'. A red arrow points from the text 're-register' in the previous slide to this error message. The 'Sign up now' button in the 'Don't Have An Account?' section is also visible.