



MAXLINEAR



*Connecting the World*

# How to Access Stretch Docs/Hardware/Software and Support on myMxL

myMxL has replaced [support.stretchinc.com](http://support.stretchinc.com)

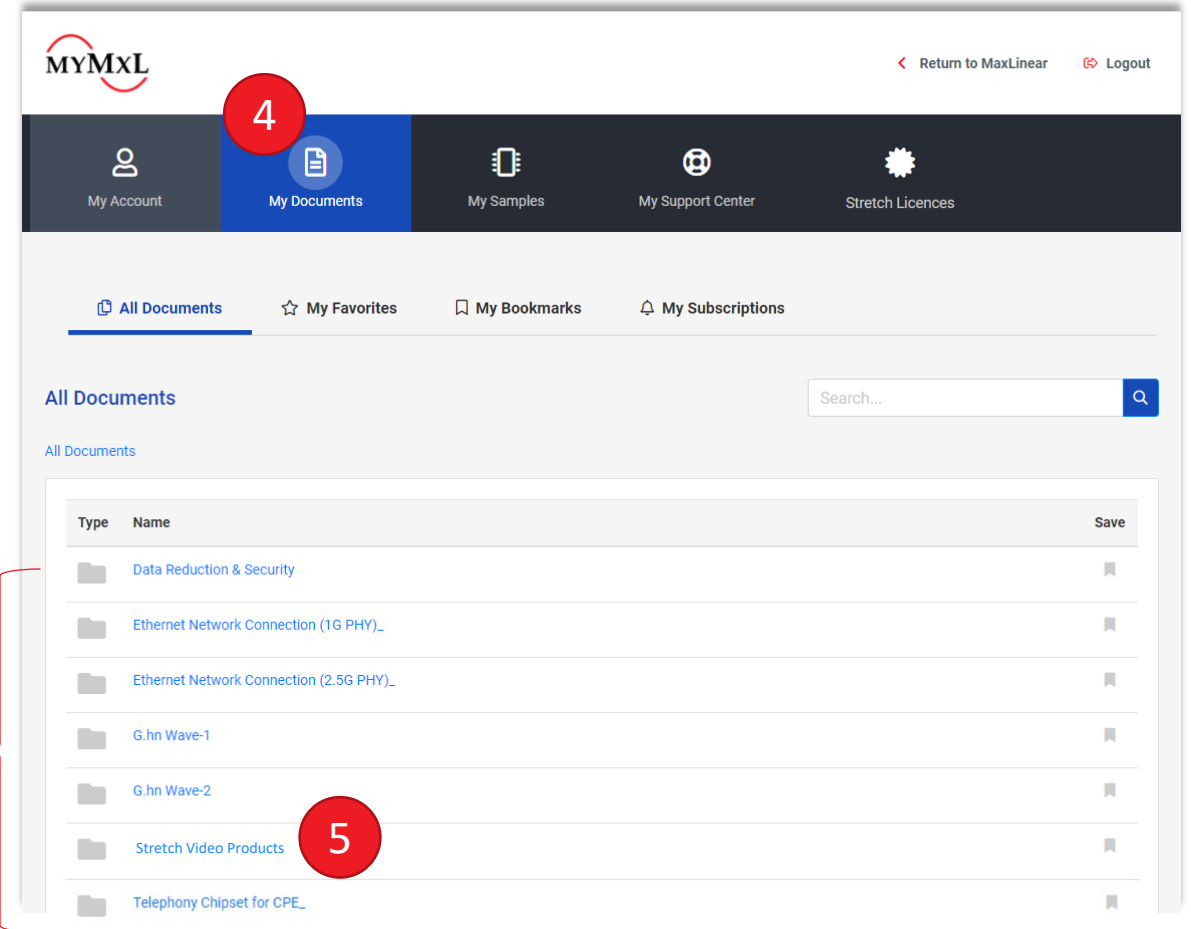
ENVISIONING • EMPOWERING • EXCELLING

# Agenda

- How to Access Docs/Hardware/Software on myMxL – [Page 3](#)
- How to Access the MaxLinear Support Center – [Page 4](#)
  - › How to Access your Open or Closed Cases – [Page 4](#)
  - › How to Open a New Case – [Page 4](#)
- How to Access Stretch Licenses on myMxL – [Page 5](#)

# How to Access Secure Documents on myMxL

1. Visit [www.maxlinear.com/mymxl](http://www.maxlinear.com/mymxl)
2. Login\*\* or Register for a myMxL Account
3. Visit your myMxL page
  - › This is the default page you land on after signing in
4. Click **My Documents** from the menu to see all the folders that you have been granted access to
  - a) You will see the several semi-public folders that all myMxL users can see as well as any other folder you have been granted access to
5. Click **Stretch Video Products** to see the Documentation, Hardware, and Software subfolders



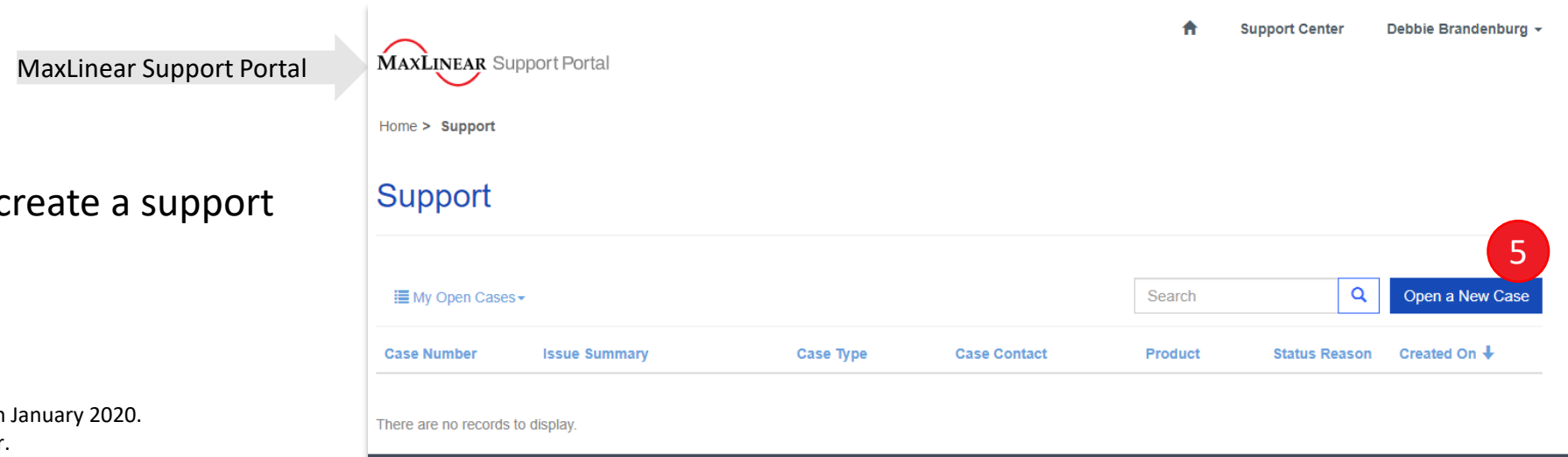
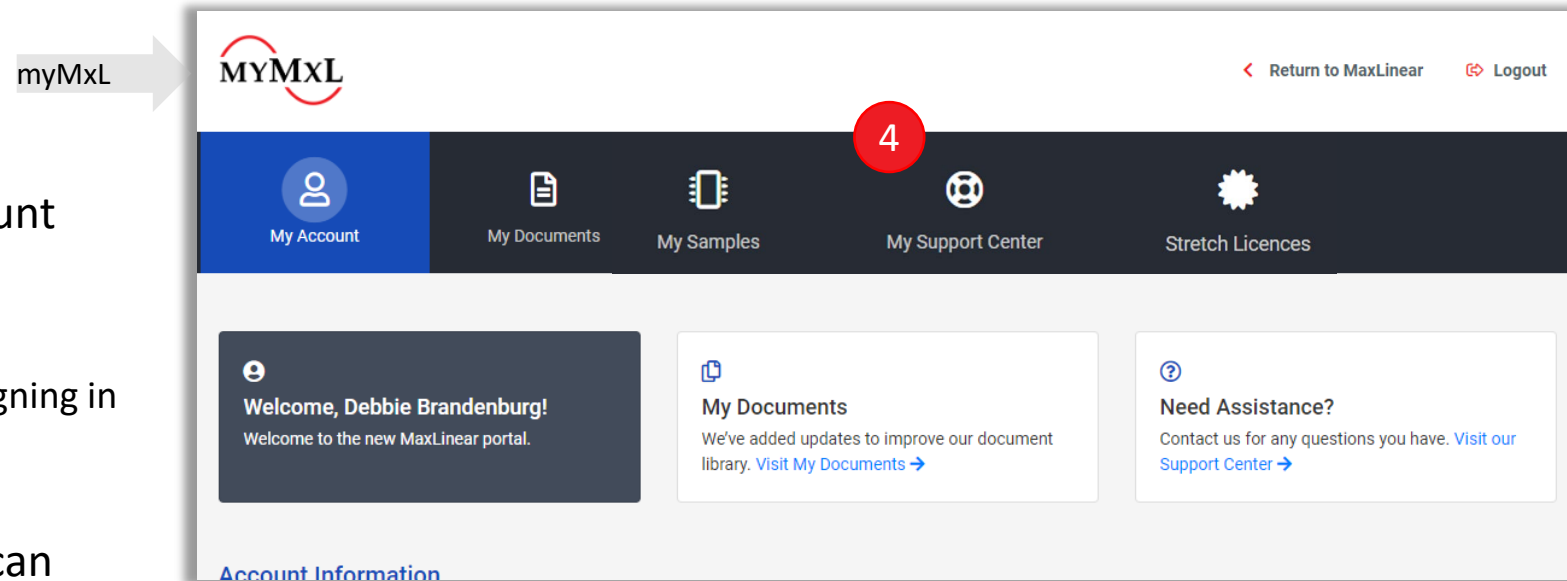
\*\*Existing myMxL Users: We upgraded our myMxL system in January 2020. If you haven't logged in this year, you will need to re-register.

# How to Access the MaxLinear Support Center

1. Visit [www.maxlinear.com/mymxl](http://www.maxlinear.com/mymxl)
2. Login\*\* or Register for a myMxL Account
3. Visit your myMxL page
  - › This is the default page you land on after signing in

4. Click **My Support Center** to access the MaxLinear Support Portal where you can view your open and closed cases

5. Click **Open a New Case** to create a support ticket



\*\*Existing myMxL Users: We upgraded our myMxL system in January 2020. If you haven't logged in this year, you will need to re-register.

# How to Access Stretch Licenses

1. Visit [www.maxlinear.com/mymxl](http://www.maxlinear.com/mymxl)
2. Login\*\* or Register for a myMxL Account
3. Visit your myMxL page
  - › This is the default page you land on after signing in
4. Click **Stretch Licenses** to
  - › Review License Information
  - › Review Licenses
  - › Request License

The top screenshot shows the myMxL user interface. The navigation bar includes 'My Account', 'My Documents', 'My Samples', 'My Support Center', and 'Stretch Licenses'. A red circle with the number 4 highlights the 'Stretch Licenses' button. Below the navigation bar, there are three main sections: a welcome message for 'Debbie Brandenburg', 'My Documents' with a link to 'Visit My Documents', and 'Need Assistance?' with a link to 'Support Center'.

The bottom screenshot shows the 'Stretch Licenses' page. The navigation bar includes 'My Account', 'My Documents', 'My Support Center', 'Success Stories', and 'Stretch Licenses'. The 'Stretch Licenses' button is highlighted. Below the navigation bar, there are three tabs: 'License Information', 'Licenses', and 'Request License'. The 'Licenses' tab is selected, showing 'Maxlinear License Information' with the following statistics:

Maxlinear License Information	
Evaluation Licenses Used: 2	Purchased Licenses Used: 0
Remaining Evaluation Licenses: 18	Remaining Purchased Licenses: 20

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